



5NINES DATA

BusinessSpace Hosting

5Nines delivers web and e-mail hosting solutions for businesses

5Nines is a well established IT solutions and services organization with experienced personnel in data center operations, networking, hosting applications, and Oracle and SQL database development and administration. At 5Nines, we pride ourselves on the long-term relationships we build with our customers. For added stability, 5Nines partners with iNOC for 3rd party 24x7 network and system device monitoring.

Located just off the Capitol square in downtown Madison, 5Nines Data offers 99.999% infrastructure uptime guarantee, 24x7 physical building security, surveillance systems, dry-pipe fire protection, UPS and backup generator facilities, and independent air-conditioning systems.

5Nines is partnered with Tucows for domain and security certificate purchases and Miva for e-commerce software and transaction handling.

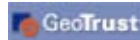
5Nines Advantages

- ⊗ 500 MB Storage
- ⊗ 20 GB bandwidth
- ⊗ POP3, SMTP, IMAP
- ⊗ Virus/Spam protection
- ⊗ AWSTATS web statistics
- ⊗ MIVA E-commerce
- ⊗ On-site technical support
- ⊗ Conditioned environment
- ⊗ 99.999% Uptime
- ⊗ Multiple levels of security
- ⊗ Technical support

Hosting highlights

5Nines has extensive experience with both Linux and Microsoft hosting environments. 5Nines currently provides shared hosting services on several different servers that utilize MySQL and SQL databases, PHP and CGI scripting, ASP components, and secure FTP connections.

- ⊗ **Bandwidth:** Norlight's point of presence (POP) for Madison resides next door to 5Nines. It offers an OC-192, SONET ring (redundant) connectivity to local and regional networks and the internet via multiple access points (multiple tier-1 carriers), and load balancing.
- ⊗ **Security:** Includes 24/7 building security, key-only access through main door and biometric entry to the data center, employee escorts, and motion-detection video cameras.
- ⊗ **Monitoring.** Network, internet and environmental monitoring is conducted 24/7 both internally and externally by 3rd party providers to ensure fail-proof operations.
- ⊗ **Full Service:** 5Nines also offers a full set of services to complement hosting customers including server and data backup, DNS & Email management, and remote email access
- ⊗ **Domain Registration:** 5Nines is partnered with TuCows, one of the oldest and largest internet registrars. Domain names available include: .com, .org, .biz, .info, .us, .net, co.uk and other foreign domains.



Pricing, features & options

BusinessSpace Hosting 500 MB	
Base price (per month)	\$15
Email Functionality (up to 10 accounts)	\$10
Virus/Spam Filtering (per account)	\$2
30-Day money back Guarantee	☑
24 h Technical Support (E-mail)	☑
Telephone Support (8am-5pm)	☑

Email Features	
E-Mail accounts [up to 10 accounts]	
Account Size (shares with hosting)	Yes
POP / SMTP Access	Yes
Web-based E-Mail Access	Yes
Announcement Lists:	\$10

(Up to 10,000 messages sent per month. Each additional message is \$.0005 per message)

Hosting Features	
Monthly Disk Storage	500MB
Monthly Bandwidth Transfer Rate	20GB
SSL Certificates start at:	\$120
Secure FTP Access	Yes
Website Backup	Yes
Daily Access to Statistics	Daily
Access to raw log files	Yes

Programming Features	
MySQL Database	Yes (5)
PHP 5 Enabled	Yes
Full CGI Access	Yes
FrontPage Extensions	Yes

Additional Services (monthly charge)	
Additional Space / 100 MB	\$4
Additional MySQL databases	\$5
Additional Bandwidth / 1 GB	\$2
Unique IP Address	\$3
EMAIL Account Space - 10 MB	\$5
VPN remote access	\$15
MIVA Merchant ecommerce	\$10
Domain Registration	\$15 yr

SPEED, STABILITY AND SECURITY